

NJ vaccine call center: 75+ programs



* 75+ dedicated appointments

Overall goal

Providing scheduling support, predominantly through dedicated appointments, to ensure 75+ seniors are able to access appointments



Details

- Outbound calls to 75+ based on the NJ VSS wait-list to schedule appointments at the following locations:
 - Gloucester mega-site*
 - Inspira Health (Mullica Hill and Vineland)*
 - Walmart (60 sites, launch 03/08)*
 - Shop-rite (64 sites, launch TBD)*
- Separate, senior-specific number (856-249-7007) to be used for inbound calls for the following:
 - Rescheduling of dedicated appointments
 - Registration and addition of 75+ to the NJ VSS wait-list¹
 - Scheduling at other NJ VSS sites¹



Note: 1. Currently available on a limited basis; functionality to be expanded by the end of the week
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